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Arizona Corporation Commis  
Utilities Complaint Form

Investigator: Jenny Gomez

Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Opinion Date: 9/8/2016

Opinion Number: 2016 - 134531

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 9/8/2016 4:32 PM

First Name: Timothy

Last Name: Briggs

Account Name: Timothy Briggs

Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: Phoenix

State: AZ

Zip Code: 85080

Cell: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Email: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Company: Arizona Public Service Company

Division: Electric

## Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

The request by APS to charge a single rate based upon the highest usage is particularly troubling. I use a time of day rate plan, an a device that limits how much electricity I consume during on peak hours. It is only very rare occasions that I use energy at a higher rate on peak. Tlme such as when I return from a vacation, such as a Friday, and I start laundry early, this may flow into more on peak use than I would normally use. This pattern would also be well outside of my normal, energy saving, use. However with this rate plan I would be immediately penalized and now charged for using that higher amount as If I used that much every day. APS would benefit from customers using more energy on a single day, because then can then overcharge them significantly., This is highly unfair to the consumer. This is akin to if you use 3 gallons of gas per day, however on one day you need to dirve extra far for an emergence and use 8 gallons. The gas station would then be able to charge you for 8 gallons every day, clearly unfair at best. Please deny the request by APS to change how the calculate the energy usage. Tim Briggs.

## Investigation

Date:

Analyst:

Submitted By:

Type:

9/8/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission

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SEP 14 2016

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